

In order to obtain prompt payment of your claim, did you...

- Complete and sign your claim form?
- Include your correct current address and postal code?
- Include a copy of the explanation of benefits from your other insurance company if co-ordinating benefits?

If assigning payment directly to your dentist, please ensure that the assignment portion of the dental claim form is completed.

Empire life reserves the right to ask for additional information in order to assess this or any future claims.

Claims submitted more than 365 days from the date of service or more than 90 days after termination of coverage will be declined as too late to allow.

Please mail your completed claim form to:

Group Solutions
Empire Life
259 King Street East
Kingston ON K7L 3A8

Your claim payment will be sent to the address on the claim form.

Missing or incorrect information results in unavoidable delays in claims payment.

Take advantage of automatic payments deposited to your bank account via eft (electronic funds transfer).

To begin receiving your dental claim payments by this method simply attach a void cheque to this claim form.

Insurance fraud

Insurance fraud is an intentional act or omission with a view to illegally obtaining an insurance benefit.

Fraudulent claims increase the cost of your group insurance.

Group customer service unit 1-800-267-0215