

Employee letter template for customers with eClaims

I am pleased to share with you news from Empire Life. Starting December 12, 2016, you will have access to a plan member mobile solution that will offer easy access to your Empire Life benefits plan from any mobile device.

You get direct access from your mobile device to:

- submit an eClaim—Drug, Paramedical, Vision, Dental, Healthcare Spending Account, and Incidental Health Expense
- enter a new provider
- submit eClaims receipts on your mobile device by using the camera function or uploading a photo from your device's photo library
- view and update your banking information
- access a mobile version of your benefit card and save as an image to your device's photo library
- Save your benefit card to a digital wallet (like Apple Wallet)

How to get started? To access our mobile tool:

- Go to benefitsmobile.empire.ca.ca and enter your Plan Member website user name and password, or
- Go to the Empire Life home page (www.empire.ca), and choose “Group Plan Members” from the Sign In list at the bottom right corner.

**For easy access, you can add the Empire Life icon to your mobile home screen*

I am attaching a flyer and a Q&A that gives you more information.

If you have any questions, call the Empire Life Customer Service Unit at 1 800 267-0215 or email at group.csu@empire.ca