# COPIES OF CUSTOMER INVESTMENT STATEMENTS NOW **100% PAPERLESS!**

Thanks to all the MGAs and advisors that embraced our new digital approach to client copies of investment statements! You've been downloading your files and printing the copies you require.

## Building on success

We're going 100% paperless starting with the June 30, 2016 statements. We will no longer take requests to mail statements to advisors. We believe this offers you and your advisors more convenience and security.

## It's simple to access your copies:

- Log-on to Business Centre
- Click "Archived Investments Statements"
- Chose either individual or bulk statements as needed
- For individual statements enter the policy number and click "List Available Statements"
- For bulk statements, select an advisor, then select a Statement Date and click "Download zip file"
- Your advisors can print their statements the same way

**Convenient.** Get the information and service when you want it. No more waiting for the paper copies to arrive in the mail.

**Environmentally friendly.** Choose which statements to print. No need to store unwanted paper statements.

**Protect clients' information.** The digital format makes it confidential and secure.

## Please note

- There is no change to your client's experience as we continue to provide them with paper copies of their statements.
- Share this information with your advisors. We will also be announcing this change in the next edition of Insight.
- Call our customer service team at 1 800 561-1268 if you would like to learn more about the Business Centre and accessing information electronically.



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