



ACTIVELY MANAGED DRUG SOLUTIONS SPECIALTY DRUGS

Your employee benefit plan includes the **Specialty Drug Program**

If you or someone you know has a serious health condition, you understand the difference the right drug treatment can make. This is especially true of new specialty drugs. They are highly effective and can give people a chance to live a normal life. At the same time, specialty drugs are costly and can be a little complicated. The Empire Life specialty drug program, delivered by Express Scripts Canada[®], can help.



What are specialty drugs?

Specialty drugs are high-cost prescription medications used to treat complex health conditions such as cancer, rheumatoid arthritis, blood disorders, and multiple sclerosis. They often require special handling and administration. For these reasons, people taking specialty drugs need a significant degree of education, monitoring and management.

How the specialty drug program can help you

When you're under the care of the expert members of the Express Scripts Canada® team, you will benefit from personalized attention, including:

Help with funding

The Express Scripts Canada team actively seeks out alternate sources of funding, including provincial plans and pharmaceutical company programs. They can also support you in navigating the administration requirements and paperwork for these programs. This means less bother for you, and more certainty that your benefit plan doesn't pay for drugs that could be covered elsewhere. Since specialty drugs are so costly, this helps keep your drug plan sustainable, so it is there for you when you need it.

Personalized Health Action Plan

The Express Scripts Canada team provides you with an extra level of care and attention. They guide you throughout your journey and manage a host of details to make life a little easier—and treatment more effective. This includes:

- Education about your health condition
- Review of all the prescription drugs you are taking, not just your specialty drugs. That way, they can identify any issues
- Coaching on how to self-administer medication
- Education about side effects you may experience, and how to handle them
- Diet and nutritional information
- Education about the importance of adherence

Delivery of medication

Express Scripts Canada will ship your specialty drugs to the address of your choice. They'll also send you refill reminders to help you stay on track.

How does it work?

The Empire Life Plan Member Website contains details on how you will be reimbursed for specialty drugs.

If you are prescribed a specialty drug, someone from the Express Scripts Canada team will reach out to you to explain the program and get you set up. But you don't have to wait. You are welcome to call Express Scripts Canada yourself, if you prefer.



The Member Contact Centre number is: Toll-Free: 1 (855) 550-MEDS (6337).
Monday to Saturday: 7:30 a.m. to 9 p.m. ET.

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