The Empire Life Insurance Company

Management's Discussion and Analysis For the three months ended March 31, 2019



Dated as of May 2, 2019

This document provides Management's Discussion and Analysis (MD&A) of the unaudited operating results and financial condition of The Empire Life Insurance Company (Empire Life or the Company) for the first quarter of 2019. This MD&A should be read in conjunction with Empire Life's unaudited Condensed Interim Consolidated Financial Statements for the three months ended March 31, 2019, as well as the MD&A and the audited Consolidated Financial Statements which form part of the Empire Life 2018 Annual Report dated February 27, 2019. Unless otherwise noted, both the unaudited Condensed Interim Consolidated Financial Statements and this MD&A are expressed in Canadian dollars. Some variances may not reconcile and analysis of components may not sum to the analysis for the grouped components due to rounding.

MD&A contains forward-looking information and involves numerous risks and uncertainties, including, but not limited to, those described in the "Risk Factors" section of the Annual Information Form which is available at www.sedar.com. No assurance can be given that results, performance or achievement expressed in or implied by any of the forward-looking information will occur, or, if they do, that any benefits may be derived from them. Actual results may differ materially from those expressed or implied by such forward-looking information. See the Forward-Looking Statements and Information section in this report.

The unaudited Condensed Interim Consolidated Financial Statements have been prepared in accordance with International Financial Reporting Standards (IFRS), which is generally accepted accounting principles as set out in the Handbook of the Chartered Professional Accountants of Canada. This MD&A makes reference to certain non-IFRS measures. These measures are not recognized measures under IFRS and do not have a standardized meaning prescribed by IFRS. They are therefore unlikely to be comparable to similar measures presented by other companies. Rather, these measures are provided as additional information and complement IFRS measures by providing further understanding of the Company's results of operations from management's perspective. Accordingly, they should not be considered in isolation nor as a substitute for analysis of the Company's financial information under IFRS. See Non-IFRS Measures section in this report. Note that certain comparative amounts have been reclassified and restated to conform with the presentation adopted in the current period.

Management's assessment of industry dynamics, risks and risk management, critical accounting estimates, strategy and outlook remains consistent with the disclosure in the 2018 Annual Report dated February 27, 2019.

Financial Analysis Overview

		First q	quarter	
(in millions of dollars except per share amounts)	2019		2018	
Common shareholders' net income	\$ 43	\$	39	
Earnings per share - basic and diluted	\$ 43.59	\$	39.30	
Return on common shareholders' equity (quarterly annualized) ¹	11.2%		10.8%	

Empire Life reported first quarter common shareholders' net income of \$43 million for 2019, compared to \$39 million for first quarter 2018. The increase in earnings was primarily a result of higher income from the Individual Insurance, Wealth Management and Capital and Surplus product lines, partially offset by lower income from Employee Benefits. Return on common shareholders' equity (ROE) for first quarter 2019 was 11.2% compared to 10.8% in 2018.

See Non-IFRS Measures

The following table provides a breakdown of the sources of earnings by line of business for the first quarter.

For the quarter ended March 31	Wealth Management		Employee Benefits			Individual Insurance			Capital and Surplus		Total								
(in millions of dollars)	2	2019	2018		2019	2	2018		2019	2	2018	2	2019	2	2018		2019		2018
Expected profit on in-force business	\$	32	\$ 28	\$	6	\$	6	\$	13	\$	15					\$	51	\$	49
Impact of new business		(3)	(2)		(3)		(3)		5		1						(2)		(4)
Experience gains & losses		-	_		3		9		1		(4)						4		4
Management actions and changes in assumptions		_	_		_		_		(1)		_						(1)		_
Earnings on operations before income taxes		28	26		6		12		18		13		-		-		52		50
Earnings on surplus		-	_		-		-		-		-		8		5		8		5
Income before income tax		28	26		6		12		18		13		8		5		60		54
Income taxes		7	7		1		3		3		2		2		1		14		12
Shareholders' Net Income	\$	21	\$ 19	\$	4	\$	9	\$	15	\$	11	\$	6	\$	4	\$	46	\$	42
Dividends on preferred shares																	(3)		(3)
Common shareholders' net income																\$	43	\$	39

The expected profit on in-force business for the first quarter increased by 4% driven primarily by an increase in the Wealth Management line, partially offset by a decline in the Individual Insurance line.

The impact of new business was primarily driven by an increase in point-of-sale profitability on Individual Insurance product line sales, partially offset by the strain from segregated fund new business in the Wealth Management product line relative to 2018. The impact of new business on the Individual Insurance line is positive when the present value of future profits from the new business exceeds the sum of the margins in the initial policy liabilities for that business plus the expenses incurred at the point of sale.

The experience gains for the first quarter of 2019 declined slightly from 2018 due to less favourable claims experience in the Employee Benefits line, partially offset by favourable investment experience in the Individual Insurance line.

Earnings on surplus increased primarily due to higher yields on invested assets in surplus in 2019, partly offset by higher expenses from Empire Life's hedging program.

¹ See Non-IFRS Measures

Results by Major Product Line

The following tables provide a summary of Empire Life results by major product line for the three months ended March 31 for 2019 and 2018. A discussion of results is provided in the Product Line section of the MD&A.

For the three months ended March 31		We	alth		Empl	oyee			Indiv	idua	al		Capita	al and	t		То	tal	
		Manag	jement		Bene	efits			Insur	anc	е		Sur	plus					
(in millions of dollars)		2019	2018		2019	2	2018		2019		2018		2019		2018		2019		2018
Revenue																			
Net premiums	\$	54	\$ 32	\$	88	\$	86	\$	96	\$	94	\$	-	\$	-	\$	238	\$	211
Investment income		10	9		1		1		48		42		16		15		75		67
Fair value change in FVTPL investments		20	(5)	1		-		384		(75)		(2)		(2)		403		(82)
Realized gain (loss) on FVTPL investments		(1)	_		_		-		11		4		(1)		-		9		4
Realized gain (loss) on AFS investments																			
including impairment write downs		-	_		_		-		-		_		-		(2)		-		(2)
Fee income		61	63		3		3		-		_		_		_		64		65
Total revenue		144	99		93		89		539		65		12		11		788		264
Expenses																			
Net benefits and claims		65	53		61		59		39		34		_		_		164		145
Net change in insurance and investment																			
contract liabilities		13	(17)	3		(4)		445		(17)		-		-		462		(38)
Policy dividends		_	_		_		-		7		7		_		_		7		7
Operating, commission and interest																			
expenses		37	38		21		20		31		28		4		6		94		92
Income and other taxes		7	6		4		5		5		4		2		1		18		17
Total expenses		122	80		89		80		528		56		6		7		745		223
Not income (local) often tour	_			Ļ				_				_				_			
Net income (loss) after tax	\$	21	\$ 19	\$	4	\$	9	\$	11	\$	9	\$	6	\$	4	\$	43	\$	41
Participating policyholders' portion																	(3)		(1)
Dividends on preferred shares																	3		3
Common shareholders' net income				t												\$	43	\$	39

Total Revenue

Net premiums for the first quarter of 2019 increased by 13% primarily due to growth in annuity premiums in the Wealth Management line.

Investment income increased as a result of changes in asset mix made during 2018 which added higher yielding securities.

Assets valued at FVTPL experienced a net gain in the first quarter of 2019 compared to a net loss in 2018. This was due to a significant decline in long-term interest rates in the first quarter of 2019 versus an increase in 2018. This change in revenue is significantly offset by corresponding changes in the Net change in insurance and investment contract liabilities in the Expenses section of the results.

Fee income for the first quarter of 2019 decreased by 3% relative to the first quarter of 2018 primarily due to a decline in segregated fund management and guarantee fees from lower average assets under management. This is discussed in the Product Line Results – Wealth Management section later in this report.

¹ See Non-IFRS Measures

Total Expenses

A substantial portion of Total expenses are driven by the impact that market interest rate movements have on the net change in insurance contract liabilities. This change in expenses is significantly offset by corresponding changes in the Fair value change in FVTPL investments, as noted in the Revenue section. Excluding market related changes, Total benefits and expenses for the first quarter of 2019 have not changed materially compared to 2018.

Net benefits and claims for the first quarter of 2019 were higher than 2018 primarily due to fixed annuities in the Wealth Management product line and the Individual Insurance product line. Net benefits and claims variability is dependent on the claims incurred. Generally, claims rise year over year due to growth of the insurance blocks. Variability in claims amounts does not, in isolation, impact net income as insurance contract liabilities are released when claims occur. The insurance contract liabilities released may be larger or smaller than the claims incurred depending on whether claims experience has been more or less than what was estimated for the insurance contract liabilities. Claims experience is a combination of claims incurred compared to claims expected in product pricing and in insurance contract liabilities.

Product Line Results - Wealth Management

Key Operating Results

		First q	uarter
(in millions of dollars)	201	9	2018
Fixed Annuities			
Assets under management ¹	\$ 96	9 \$	952
Gross sales¹	5	3	32
Net sales¹		5	(7)
Segregated Funds			
Assets under management ¹	8,39	2	8,386
Gross sales¹	22	1	268
Net sales¹	(8)	4)	(35)
Fee income	6	0	62
Mutual Funds			
Assets under management ¹	15.	2	172
Gross sales¹		2	6
Net sales¹	(7)	(8)
Fee income		1	1
Net Premiums	\$ 5.	4 \$	32
Net income after tax	\$ 2	1 \$	19

Fixed annuities assets under management increased by 2% during the last 12 months. Gross sales in the first quarter increased by 68% from last year, likely reflecting a shift in the market to guaranteed wealth products that often occurs after challenging and volatile equity markets.

Segregated fund assets under management climbed during most of 2018, declined in the fourth quarter of 2018, and then partially rebounded in the first quarter of 2019, bringing assets back to the level they were at a year ago. For the first quarter of 2019, gross sales were 18% lower compared to the same period in 2018. On November 12, 2018, Empire Life launched a new No Load purchase option within the GIF and Class Plus 3.0 product lines, and added four global fund options to Class Plus 3.0. The No Load option gives clients full access to their investments without any surrender charges. On May 28, 2018, Empire Life introduced seven new global funds, a fee for service option and

¹ See Non-IFRS Measures

a preferred pricing program to provide clients with more global and lower cost investment options within the GIF product line of segregated funds.

Segregated fund fee income decreased by 2% for the first quarter, reflecting the decrease in average assets under management in the first quarter of 2019 relative to the same period in 2018.

Mutual fund assets under management decreased during the last 12 months due to lower mutual fund sales. Empire Life continues to explore various strategic alternatives with respect to its mutual fund business.

During the first quarter, net income for this product line increased by \$2 million, driven primarily by a decrease in policy liabilities for segregated fund guarantees due to improved equity markets.

Product Line Results – Employee Benefits

Key Operating Results

	First quarter			
(in millions of dollars)	2019		2018	
Selected financial information				
Annualized premium sales¹	\$ 22	\$	26	
Net premiums	88		86	
Net income (loss) after tax	\$ 4	\$	9	

Annualized premium sales are 17% lower primarily due to a large block transfer from a new strategic distribution partner, which significantly increased the first quarter 2018 figure. Over the last two years, Empire Life has entered into a number of strategic partnerships to expand market share.

Net premiums increased by 3% for the same period. Empire Life continues to focus on profitable sales in the employee benefits market where price competition continues for all major product lines.

Net income for the quarter decreased primarily due to less favourable claims experience on long-term disability benefits compared to favourable experience in 2018, partly offset by favourable health claims.

Product Line Results - Individual Insurance

Key Operating Results

	First qu	arter
(in millions of dollars)	2019	2018
Shareholders'		
Shareholders' annualized premium sales¹	\$ 5 \$	5
Shareholders' net premiums	70	71
Net income (loss) after tax	15	11
Policyholders'		
Policyholders' annualized premium sales¹	4	3
Policyholders' net premiums	27	22
Net income (loss) after tax	(3)	(2)
Net income (loss) after tax	\$ 11 \$	9

For the first quarter of 2019, shareholders' new premium sales remained the same as 2018 primarily due to competitive pricing, while policyholder's new premium sales increased from 2018. The total net premiums decreased slightly for shareholders but increased for policyholders in the first quarter of 2019 compared to the same period in 2018, reflecting strong recent policyholder's new premium sales. In November 2018, Empire Life introduced Guaranteed Life Protect, which offers customers guaranteed, lifetime coverage with no health or lifestyle questions

¹ See Non-IFRS Measures

asked. Empire Life has continued to modify its EstateMax® participating policy since it was launched in 2015. In February 2017, EstateMax® 8 Pay and Optimax Wealth™ 8 Pay were introduced to provide new payment options to allow clients to pay for their participating policy in as few as eight years.

During the first quarter, shareholder net income for this product line increased by \$4 million relative to the same period last year. The increase is primarily related to a favourable impact from new business relative to the same period last year and favourable investment gains from equity investments backing this line, partially offset by losses from declining interest rate yields and unfavourable lapse experience.

Results - Capital and Surplus

Key Operating Results

	First qu	arter
(in millions of dollars)	2019	2018
Income from investments	\$ 20 \$	11
Gains (losses) on hedging instruments	(9)	(1)
Interest and other expenses	(4)	(6)
Earnings before income taxes	8	5
Income taxes	2	1
Net income (loss) after tax shareholders' portion	6	4
Net income (loss) after tax policyholders' portion	-	-
Net income (loss) after tax	\$ 6 \$	4

In addition to the three major lines of business, Empire Life maintains distinct accounts for the investment income attributable to Shareholders' Capital and Surplus and to Policyholders' Surplus.

Income from investments increased in the first quarter of 2019 compared to 2018 primarily from higher yields on invested assets. During the first quarter of 2019, Empire Life experienced higher expenses on its hedging program primarily due to the increase in Canadian equity markets compared to a decrease in 2018 (discussed in the Risk Management section). The decrease in interest expense was due to Empire Life's redemption of \$300 million of subordinated debentures in May 2018.

Shareholder Dividends

The declaration and payment of common shareholder dividends and the amounts thereof are at the discretion of the Board of Directors.

Common shareholder dividends are reviewed on a quarterly basis and will depend upon various factors, including the results of operations, the economic environment and the financial condition of Empire Life, taking into account regulatory restrictions on the payment of shareholder dividends, as well as any other factors deemed relevant by the Board of Directors.

The Board of Directors declared a dividend of \$17.4408 per common share on May 2, 2019 to all common shareholders of record May 17, 2019 payable June 11, 2019.

The following table provides details of the amounts and dates for Empire Life's per share common and preferred share dividends.

				_
	А	mount of Dividend	Payable Date	Record Date
		per share	1 dyasic Bate	Trecera Bate
Common shares	\$	17.440800	June 11, 2019	May 17, 2019
Non-Cumulative Rate Reset Preferred Shares, Series 1 (TSX: EML.PR.A)	\$	0.359375	July 17, 2019	June 17, 2019
Non-Cumulative Rate Reset Preferred Shares, Series 3	\$	0.306250	July 17, 2019	June 17, 2019

¹ See Non-IFRS Measures

Empire Life advises that the above referenced dividends are eligible dividends for the purposes of the Income Tax Act, Canada and any similar provincial tax legislation.

Total Cash Flow

		First	t Quarter
(in millions of dollars)		2019	2018
Cash flow provided from (used for)	-	·	
Operating activities	\$	96 \$	67
Investing activities		(90)	(114)
Financing activities		(7)	(7)
Net change in cash and cash equivalents	\$	(1) \$	(54)

Cash flows from operating activities include insurance premiums, net investment income and fee income. These funds are primarily used to pay policy benefits, commissions, operating expenses and policyholder dividends. Cash flows from investing activities primarily relate to purchases and sales of investments supporting policy liabilities and the capital and surplus accounts. Cash flows related to financing activities include issuance and redemption of capital instruments and related dividend and interest payments.

For the quarter, cash and cash equivalents decreased by \$1 million. Cash flows provided by operating activities increased by \$29 million primarily due to higher cash inflows related to changes in working capital levels. Cash used for investing activities in 2019 relative to 2018 decreased by \$24 million. Cash used for financing activities in 2019 was in line with 2018 levels.

For an analysis of liquidity for Empire Life, see note 10(e) and note 28(b) to the 2018 consolidated financial statements.

Financial Instruments

Empire Life buys investment quality bonds to support, to a very large extent, the liabilities under the insurance and annuity policies of Empire Life. Empire Life's investment strategy also includes the use of publicly-listed "large cap" common stocks to support the liabilities under its insurance policies. Cash flows arising from these financial instruments are intended to match the liquidity requirements of Empire Life's policies, within the limits prescribed by Empire Life. Empire Life is subject to market risk on these financial instruments.

Empire Life is also subject to credit risk on these financial instruments which could result in a financial loss should the other party fail to discharge an obligation. This credit risk is derived primarily from investments in bonds, debentures, preferred shares, short-term investments and mortgages. Empire Life manages market risk exposure mainly through investment limits and oversight of its in-house investment managers and external investment firms by the Chief Investment Officer, Asset Management Committee and Investment Committee of the Board. The Investment Committee actively monitors the portfolio size and asset mix. Empire Life has a semi-static hedging program as part of its approach to managing this risk. Empire Life manages credit risk by applying its investment guidelines established by the Investment Committee of the Board of Directors. The investment guidelines establish minimum credit ratings for issuers of bonds, debentures and preferred share investments, and provide for concentration limits by issuer of such debt instruments. Management reviews credit quality relative to investment purchases and also monitor the credit quality of invested assets over time. Management reports regularly to the Investment Committee of Empire Life's Board on the credit risk to which the portfolio is exposed.

Empire Life manages credit risk with respect to derivatives by applying limits and credit rating restrictions established by the Investment Committee in its investment guidelines, which set out permitted derivatives and permitted uses for derivatives, as well as limits to the use of these instruments. In particular, no leverage is permitted in the use of derivatives and strict counterparty credit restrictions are imposed. Additional information regarding financial instruments is included in notes 2(d), 3, 10(c), and 28 to the audited consolidated financial statements for the year ended December 31, 2018.

¹ See Non-IFRS Measures

Sources of Capital

Empire Life has issued private and public securities to strengthen its capital position and fund new business growth. The securities outstanding are summarized in the following table.

	As at						
(In millions of dollars)		March 31, 2019		December 31, 2018			
Subordinated debentures	\$	400	\$	400			
Equity							
Preferred shares	\$	250	\$	250			
Common shares	\$	1	\$	1			
Total Equity	\$	251	\$	251			

Details of the Company's outstanding subordinated debt and preferred shares are as follows:

Subordinated Debentures				As	at		
(In millions of dollars)	Date Issued	Earliest Redemption Date	Interest Rate	Marc	h 31, 2019	Dece	mber 31, 2018
Subordinated debentures (1)	December 2016	December 16, 2021	3.383%	\$	200	\$	200
Subordinated debentures (2)	September 2017	March 15, 2023	3.664%	\$	200	\$	200

⁽¹⁾ Series 2016-1 Subordinated 3.383% Unsecured Debentures due 2026. From December 16, 2021, interest is payable at 1.95% over the 3-month Canadian Deposit Offering Rate (CDOR)

⁽²⁾ Series 2017-1 Subordinated 3.664% Unsecured Debentures due 2028. From March 15, 2023, interest is payable at 1.53% over CDOR.

Preferred Shares			As at						
(In millions of dollars) Date Issued		Earliest Redemption Date	Yield	March	March 31, 2019		per 31, 2018		
Preferred shares	January 2016	April 17, 2021	5.75%	\$	150	\$	150		
Preferred shares	November 2017	January 17, 2023	4.90%	\$	100	\$	100		

Empire Life's debentures and preferred shares are rated by DBRS Limited (DBRS) and A.M. Best Company, Inc. (A.M. Best). Empire Life's DBRS issuer rating is "A" (sixth highest of 20 categories), its subordinated debt rating is "A (low)" (seventh highest of 20 categories), its financial strength rating is "A" (sixth highest of 22 categories) and its Preferred Share rating is Pfd-2 (fifth highest of 18 categories). All ratings have a stable trend. According to DBRS, the assigned ratings reflect Empire Life's position as a consistently performing life insurer with a proven track record of generating stable earnings while maintaining a conservative risk profile.

A.M. Best ratings of Empire Life are "A Excellent" financial strength rating (third highest of 16 categories), "a" long-term issuer credit rating (sixth highest of 21 categories), "bbb+" Subordinated Debt rating (eighth highest of 21 categories), and "bbb" Preferred Share rating (ninth highest of 21 categories). All ratings have a stable trend. According to A.M. Best, the ratings reflect Empire Life's balance sheet strength, which A.M. Best categorizes as very strong, as well as its strong operating performance, neutral business profile and appropriate enterprise risk management.

Regulatory Capital

The Life Insurance Capital Adequacy Test (LICAT) is intended to improve the measurement of the life insurer's solvency position by recognizing the long-term economics of the life insurance business. Empire Life had a strong capital position under MCCSR and continues to have a strong capital position under the LICAT framework. Empire Life is required to maintain a minimum Core Ratio of 55% and a Total Ratio of 90%. OSFI has established supervisory target levels of 70% for Core and 100% for Total capital.

¹ See Non-IFRS Measures

As of March 31, 2019, the Total Ratio and Core Ratio remained relatively unchanged from December 31, 2018. Compared to March 31, 2018, the decline in total ratio was mainly due to a decrease in available capital driven by a redemption of subordinated debentures in May 2018 and an increase in base solvency buffer.

LICAT	Mar 31	Dec 31	Sep 30	Jun 30	Mar 31
(in millions of dollars)	2019	2018	2018	2018	2018
Available capital					
Tier 1	\$ 1,507 \$	1,476 \$	1,526 \$	1,513 \$	1,480
Tier 2	692	653	608	614	915
Total	\$ 2,200 \$	2,129 \$	2,134 \$	2,127 \$	2,395
Surplus allowance and eligible deposits	921	887	1,001	1,005	996
Base solvency buffer	2,083	2,029	1,908	1,949	1,910
LICAT total ratio	150%	149%	164%	161%	178%
LICAT core ratio	103%	103%	117%	114%	114%

Other Comprehensive Income

	F	irst	quarter
(in millions of dollars after tax)	2019		2018
OCI, attributable to shareholders	\$ 43	\$	(9)
OCI, attributable to policyholders	4		(2)
Total other comprehensive income	\$ 47	\$	(11)

Other comprehensive income (OCI) increased in the first quarter in 2019 primarily due to unrealized fair value gains on available for sale (AFS) investments. The increase is primarily due to a combination of a decrease in long-term interest rates and increases in equity markets during the first quarter compared to a slight increase in long-term interest rates in the first quarter of 2018.

Remeasurement of defined benefit pension plans does not immediately impact LICAT as each quarter's remeasurement gain or loss is amortized over twelve quarters for LICAT purposes.

Risk Management

Caution Related to Sensitivities

In the sections that follow, Empire Life provides sensitivities and risk exposure measures for certain risks. These include sensitivities due to specific changes in market prices and interest rates, based on market prices, interest rates, assets, liabilities and business mix in place as at the calculation dates. The sensitivities are calculated independently for each risk factor, assuming that all other risk variables remain constant. Actual results can differ materially from these estimates for a variety of reasons, including the interaction among these factors when more than one factor changes; changes in actuarial and investment return and future investment activity assumptions; actual experience differing from the assumptions; changes in business mix, effective tax rates and other market factors; and the general limitations of Empire Life's internal models used for purposes of these calculations. Changes due to new sales or maturities, asset purchases/sales, or other management actions could also result in material changes to these reported sensitivities. For these reasons, the sensitivities should only be viewed as directional estimates of the underlying sensitivities for the respective factors based on the assumptions outlined, and should not be viewed as predictors for Empire Life's future net income, OCI, and capital sensitivities. Given the nature of these calculations, Empire Life cannot provide assurance that actual impact will be consistent with the estimates provided. Changes in risk variables in excess of the ranges illustrated may result in other than proportionate impacts.

Market Risk

Empire Life has equity market risk related to its segregated fund products and from equity assets backing life insurance liabilities. The Company has a semi-static hedging program. The hedging program may employ derivatives

¹ See Non-IFRS Measures

positions including put options and futures. The extent of derivatives used is monitored and managed on an ongoing basis, giving consideration to equity risk and the level of available capital.

There is income statement volatility from this hedging program. Based on current equity market levels, Empire Life has required capital for LICAT purposes but does not have policy liabilities on the statement of financial position related to segregated fund guarantees. Therefore a by-product of hedging LICAT exposure is net income volatility, as the gains or losses from hedging instruments are not necessarily offset by changes in policy liabilities related to segregated fund guarantee risk. The equity risk hedging program provides some relief in adverse scenarios, but may incur losses in positive scenarios. During the first quarter of 2019, Empire Life experienced a hedge cost of \$6.3 million after tax on its hedging program primarily due to rising Canadian equity markets. This compares to a hedge cost of \$0.5 million for the comparable period in 2018.

Empire Life's LICAT ratio is also sensitive to stock market volatility, due primarily to liability and capital requirements related to segregated fund guarantees. As of March 31, 2019, Empire Life had \$8.4 billion of segregated fund assets and liabilities. Of this amount, approximately \$8.1 billion have guarantees. The following table provides a percentage breakdown by type of guarantee:

	Mar 31	Dec 31
	2019	2018
Percentage of Segregated Fund Liabilities with:		
75% maturity guarantee and a 75% death benefit guarantee	3%	3%
75% maturity guarantee and a 100% death benefit guarantee	47%	47%
100% maturity and death benefit guarantee (with a minimum of 15 years between deposit and maturity date)	7%	7%
Guaranteed minimum withdrawal benefit (GMWB)	43%	43%

All Empire Life segregated fund guarantees are policy-based (not deposit-based), thereby generally lowering Empire Life's stock market sensitivity relative to products with deposit-based guarantees. Policy-based guarantees consider all of the deposits in the customer's policy (whether the fund value is below or above the guaranteed amount) to arrive at an overall net guarantee payment, whereas deposit-based guarantees consider only the deposits where the fund value is below the guaranteed amount and ignore all the deposits in the customer's policy where the fund value is above the guaranteed amount. Therefore, policy-based guarantees generally pay less than deposit-based guarantees. For segregated fund guarantee insurance contract liabilities, the level of sensitivity is highly dependent on the level of the stock market at the time of performing the estimate. If period-end stock markets are high relative to market levels at the time that segregated fund policies are issued, the sensitivity is reduced. If period-end stock markets are low relative to market levels at the time that segregated fund policies are issued, the sensitivity is increased.

The segregated fund regulatory capital and liability framework includes the use of "zero floors" (i.e., negative liability amounts are not permitted so zero is used instead, as described below) and other regulatory constraints, and this often makes the sensitivity impacts non-linear. The liabilities are the greater of: (i) the average of the amounts determined by averaging the results from adverse economic scenarios; and (ii) zero.

Empire Life also has equity market risk related to its equity assets backing life insurance liabilities. Based on stock market levels as at March 31, 2019 and December 31, 2018, the sensitivity of Empire Life shareholders' net income and LICAT ratio resulting from stock market increases and decreases is provided in the following table.

See Non-IFRS Measures

Sensitivity to Equity Risk:	I	ncrea	se		Dec	crease	
Impact on Net Income (in millions of dollars after tax)	20%		10%	10%		20%	309
as at March 31, 2019							
Segregated Fund Guarantees	\$ nil	\$	nil	\$ (9)	\$	(54)	\$ (190
Other Equity Risk	39		18	(15)		(26)	(71
Equity Hedge	(2)		(2)	5		17	41
Total	\$ 36	\$	16	\$ (20)	\$	(63)	(220
as at December 31, 2018							
Segregated Fund Guarantees	\$ 3	\$	3	\$ (11)	\$	(129)	\$ (269
Other Equity Risk	38		18	(15)		(46)	(118
Equity Hedge	(6)		(4)	9		26	50
Total	\$ 35	\$	16	\$ (16)	\$	(150)	\$ (337
Sensitivity to Equity Risk:	ı	ncrea	se	Decrease			
Impact on LICAT	20%		10%	10%		20%	309
as at March 31, 2019							
Segregated Fund Guarantees	5 %		- %	(4)%		(13)%	(19)
Other Equity Risk	(1)%		- %	- %		- %	(2)
Equity Hedge	(1)%		(1)%	1 %		3 %	4 9
Total	4 %		(1)%	(3)%		(10)%	(16)
as at December 31, 2018							
Segregated Fund Guarantees	3 %		- %	(10)%		(16)%	(22)%
Other Equity Risk	- %		(1)%	- %		- %	(2)%
Equity Hedge	(2)%		(1)%	1 %		2 %	3 %
Total	 1 %		(1)%	(9)%		(14)%	(21)%

Empire Life's equity market sensitivity for segregated fund guarantees in a 20% and 30% stock market decline decreased primarily as a result of improved equity markets during the first quarter. The segregated fund guarantee liability became positive at December 31, 2018 after an equity market decline in the fourth quarter. This increased net income sensitivity as any changes to the liability when it is above the zero floor will flow through net income.

In 2019, the Company updated the methodology for calculating equity risk sensitivities. The new method refines the assumptions used in calculating the baseline LICAT equity requirements as at the reporting date. In the table above, figures presented for the impact of equity risk on LICAT as at December 31, 2018 are restated to conform with the updated methodology.

Empire Life also has a reinsurance agreement to cede a portion of Empire Life's segregated fund death benefit exposure. All Empire Life segregated fund policyholders with death benefit guarantees of at least \$2 million are included in this agreement. Empire Life does not reinsure any other insurer's segregated fund products.

The amount at risk related to segregated fund maturity guarantees and segregated fund death benefit guarantees and the resulting policy liabilities and LICAT base solvency buffer for March 31, 2019 for Empire Life's segregated funds is provided in the following table.

Segregated Funds	W	/ithdrawa Fund	 	Maturity Guarantee > Death Benefit > Fund Value						•			•											
(in millions of dollars)	Fun	d Value	Amount At Risk	Fu	ınd Value		Amount At Risk	Fund Value			Amount At Risk		Policy abilities	LICAT Capital										
March 31, 2019	\$	2,699	\$ 858	\$	128	\$	4	\$	1,74	0 9	23	\$	nil	\$	439									
December 31, 2018	\$	2,689	\$ 1,057	\$	301	\$	24	\$	3,78	9 9	165	\$	4	\$	433									

¹ See Non-IFRS Measures

The first six columns of the above table show all segregated fund policies where the future withdrawal benefit, future maturity guarantee, or future death benefit guarantee is greater than the fund value. The amount at risk represents the excess of the future withdrawal benefit, future maturity guarantee or future death benefit guarantee amount over the fund value for these policies. The withdrawal benefit amounts in the above table relate to GMWB products. The GMWB withdrawal benefit amount at risk represents the amount that could be paid by Empire Life to GMWB policyholders if the net return on each GMWB policyholder's assets is zero for the remainder of each GMWB policyholder's life, based on life expectancy. As at March 31, 2019, the aggregate amount at risk for all three categories of risk was \$885 million. At December 31, 2018, the aggregate amount at risk for these three categories of risk was \$1,246 million. For these three categories of risk, the amount at risk is not currently payable. Payment is contingent on future outcomes, including fund performance, deaths, deposits, withdrawals and maturity dates.

The level of policy liabilities and required regulatory capital in the above table is calculated based on the probability that Empire Life will ultimately have to make payment to the segregated fund policyholders for any fund value deficiency that may exist on future payments to GMWB policyholders, or upon future maturity of the segregated fund policies, or upon future death of the segregated fund policyholders.

In addition, Empire Life considers the sensitivity of its LICAT ratio to changes in market interest rates. The impact of an immediate 50 basis point decrease in interest rates and a 50 basis point decrease in assumed initial reinvestment rate (IRR) for non-participating insurance business and segregated fund guarantees for March 31, 2019 and December 31, 2018, is shown in the table below. This assumes no change in the ultimate reinvestment rate (URR). The first column below excludes the impact of market value changes in AFS bonds. The AFS bonds provide a natural economic offset to the interest rate risk attributable to Empire Life's product liabilities. The second column below shows the impact if the AFS bonds were sold to realize the gains from a 50 basis point decreases in interest rates.

Sensitivity To Market Interest Rates LICAT	Before The Sale of AFS Assets	After The Sale of AFS Assets
	50 bps Decrease	50 bps Decrease
March 31, 2019 LICAT total ratio	- %	- %
December 31, 2018 LICAT total ratio	(5)%	(5)%

Quarterly Results

The following table summarizes various financial results on a quarterly basis for the most recent eight quarters:

	Mar 31	Dec 31	Sep 30	Jun 30	Mar 31	Dec 31	Sep 30	Jun 30
(in millions of dollars, except per share amounts)	2019	2018	2018	2018	2018	2017	2017	2017
Revenue	\$ 788	\$ 289	\$ 197	\$ 388	\$ 264	\$ 627	\$ 135	\$ 504
Common shareholder's net income	\$ 43	\$ 6	\$ 35	\$ 57	\$ 39	\$ 48	\$ 39	\$ 33
Earnings per share - basic and diluted	\$ 43.59	\$ 6.36	\$ 35.73	\$ 58.14	\$ 39.30	\$ 49.03	\$ 39.67	\$ 33.91

Forward-Looking Statements and Information

Certain statements in this MD&A about Empire Life's current and future plans, expectations and intentions, results, market share growth and profitability, strategic objectives or any other future events or developments constitute forward-looking statements and information within the meaning of applicable securities laws. The words "may", "will", "would", "should", "could", "expects", "plans", "intends", "trends", "indications", "anticipates", "believes", "estimates", "predicts", "likely" or "potential" or the negative or other variations of these words or other comparable words or phrases, are intended to identify forward-looking statements and information. Although management believes that the expectations and assumptions on which such forward-looking statements and information are based are reasonable, undue reliance should not be placed on the forward-looking statements and information because there can be no assurance that they will prove to be correct. By their nature, such forward-looking statements and information are subject to various risks and uncertainties, which could cause the actual results and expectations to differ materially from the anticipated results or expectations expressed. These risks and uncertainties include, but are not limited to, market risks including equity risks, hedging risks, interest rate risks, foreign exchange rate risks; liquidity risks; credit

¹ See Non-IFRS Measures

risks including counterparty risks; insurance risks including mortality risks, policyholder behaviour risks, expense risks, morbidity risks, product design and pricing risks, underwriting and claims risks, reinsurance risks; operational risks, including legal and regulatory compliance risks, model risks, human resources risks, third-party risks, technology, information security and business continuity risks; and business risks, including risks with respect to competition, risks with respect to financial strength, capital adequacy risks, risks with respect to distribution channels, risks with respect to changes to applicable income tax legislation, risks with respect to litigation, risks with respect to reputation, risks with respect to risk management policies, risks with respect to intellectual property, risks with respect to significant ownership of common shares. Please see the section titled "Risk Factors" in Empire Life's Annual Information Form available at www.sedar.com for more details on these risks.

Material factors or assumptions that were applied in drawing a conclusion or making an estimate set out in the forward-looking statements and information include that the general economy remains stable; assumptions on interest rates, mortality rates and policy liabilities; and capital markets continue to provide access to capital. These factors are not intended to represent a complete list of the factors that could affect Empire Life; however, these factors should be considered carefully, and readers should not place undue reliance on forward-looking statements made herein or in the documents reproduced herein.

To the extent any forward-looking information in this MD&A constitutes future-oriented financial information or financial outlooks within the meaning of securities laws, such information is being provided to demonstrate potential benefits and readers are cautioned that this information may not be appropriate for any other purpose. Future-oriented financial information and financial outlooks are, without limitation, based on the assumptions and subject to the risks set out above.

The forward-looking information contained herein is expressly qualified in its entirety by this cautionary statement. When relying on Empire Life's forward-looking statements and information to make decisions, investors and others should carefully consider the foregoing factors, assumptions and other uncertainties and potential events. Readers are cautioned not to place undue reliance on this forward-looking information, which is given as of the date hereof or the date indicated, and to not use such forward-looking information for anything other than its intended purpose. Empire Life undertakes no obligation to update publicly or revise any forward-looking statements and information, whether as a result of new information, future events or otherwise after the date of this document, except as required by law.

Non-IFRS Measures

Empire Life uses non-IFRS measures including return on common shareholders' equity, source of earnings, assets under management, annualized premium sales, gross and net sales for mutual funds, segregated funds and fixed annuities to provide investors with supplemental measures of its operating performance and to highlight trends in its core business that may not otherwise be apparent when relying solely on IFRS financial measures. Empire Life also believes that securities analysts, investors and other interested parties frequently use non-IFRS measures in the evaluation of issuers. Empire Life's management also uses non-IFRS measures in order to facilitate operating performance comparisons from period to period, to prepare annual operating budgets and to determine components of management compensation. Empire Life believes that these measures provide information useful to its shareholders and policyholders in evaluating Empire Life's underlying financial results.

Return on common shareholders' equity is a profitability measure that presents the net income available to common shareholders as a percentage of the average capital deployed to earn the income.

Sources of earnings breaks down Empire Life's earnings into several categories which are useful to assess the performance of the business. These categories include expected profit from in-force business, impact of new business, experience gains and losses, management actions and changes in assumptions, and earnings on surplus. The sources of earnings components are reconciled to net income. See the Overview section earlier in this report.

Annualized premium sales is used as a method of measuring sales volume. It is equal to the premium expected to be received in the first twelve months for all new individual insurance and employee benefit policies sold during the period. Mutual fund gross and net sales and segregated fund gross and net sales are also used as measures of sales volume.

¹ See Non-IFRS Measures

Assets under management is a non-IFRS measure of the assets managed by Empire Life, which includes general fund assets, mutual fund assets and segregated fund assets. It represents the total assets of Empire Life and the assets its customers invest in.

The following table provides a reconciliation of assets under management to total assets in Empire Life's financial statements.

Reconciliation of Assets Under Management

As at		March 31, 2019	December 31, 2018
(in millions of dollars)			
Assets Under Management			
General fund assets	\$	9,021	\$ 8,447
Segregated fund assets		8,411	7,823
Total assets per financial statements		17,432	16,270
Mutual fund assets		152	145
Assets under management	\$	17,584	\$ 16,415

The above table includes the following amounts held by Empire Life's defined benefit (DB) pension plans.

As at	March 31, 2019	December 31, 2018
(in millions of dollars)		
DB plan assets		
Segregated fund assets	\$ 197	\$ 182
Mutual fund assets	13	12

¹ See Non-IFRS Measures