

# \$220,200,000 PAID IN 2021

**We helped our customers when they needed us most**



**\$220 million**

Total life insurance death benefits<sup>1</sup> paid in 2021

## 2021 Individual Life Claims Statistics

**Empire Life<sup>1</sup>**



**99.4% Paid**  
0.6% Unpaid



**3 1/2 business days<sup>1</sup>**

Average processing time for express life claims<sup>3</sup>



**Over \$85,923**

Average amount paid per claim<sup>1</sup> to beneficiaries

**Industry<sup>2</sup>**



**99.6% Paid**  
0.4% Unpaid



**3 ways to get more information about Empire Life Insurance products: Visit [empire.ca](https://empire.ca) or contact your Account Executive; or call our sales centre at 1 866 894-6182**

FOR ADVISOR USE ONLY

<sup>1</sup> Empire Life individual life claims are based on statistics obtained from Empire Life's Management Systems for settled claims submitted between January 1, 2021 to December 31, 2021. <sup>2</sup> Source: Munich Re's 2020 Individual Insurance Survey, based on claims submitted between January 1, 2017 and December 31, 2021. <sup>3</sup> Express life claims refer to life coverage that is in force for more than 10 years with face amount of \$50,000 or less.

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**The Empire Life Insurance Company**

259 King Street East, Kingston, ON K7L 3A8

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[empire.ca](https://empire.ca) [info@empire.ca](mailto:info@empire.ca) 1 877 548-1881

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