

# EMPIRE LIFE BRINGS YOU TELADOC MEDICAL EXPERTS



Teladoc Medical Experts® services help employees take control of their health. Whether they're dealing with a medical challenge or need information to help make the right decisions, Teladoc Medical Experts is just a phone call away.

**Five areas of service**—automatically included in every group plan with extended health benefits

## **Expert Medical Opinion™**

A leading expert will perform an in-depth analysis of an employee's medical data, including diagnostic imaging, test results and pathology samples when appropriate. Then they provide recommendations in a detailed, confidential report. Employees are invited to share the findings with their medical team, should they choose.

## **Find a Doctor**

Employees can get help searching for the right specialist. The Find a Doctor team can research options and provide a comprehensive report to share with the treating physician, who can then make a referral.<sup>1</sup>

## **Care Finder**

If an employee needs to see a specialist outside of Canada, the Care Finder team will coordinate a search of their global database of physicians in more than 450 specialties and subspecialties.

## **Personal Health Navigator**

A Member Advocate can help employees get the information they need on a variety of health topics, offering peace of mind that they're making well-informed decisions about their healthcare.

## **Medical Records eSummary™**

Up to three years<sup>2</sup> of an employee's medical history can be collected and delivered in a convenient, secure digital file. A medical expert also reviews the records and provides a health alert summary, bringing any potential health concerns to the employee's attention.

## **Insurance & Investments**

Simple. Fast. Easy.®



## Information that empowers

Teladoc Medical Experts arms employees with the right information to help them make informed decisions regarding their health.

## Complete Spectrum of Health

Teladoc Medical Experts can provide advice regarding conditions across the spectrum of health. They assist with virtually any type or degree of medical uncertainty. This can include everything from back pain and sports injuries to chronic diseases and other illnesses.

## A Personal Healthcare Ambassador

By simply contacting Teladoc Medical Experts, a Member Advocate (a Registered Nurse) becomes an employee's personal health ambassador to provide support, resources and to answer any questions.

## Convenience and Privacy

All it takes is one call or email to get help. Employees don't have to leave home. Everything is completely confidential. Teladoc Medical Experts will even collect their medical records, imaging studies and pathology samples, at no cost.

## Contact Teladoc Medical Experts: 1 877 419-2378 – TeladocHealth.ca

[Download: Android link](#)

[Download: IOS link](#)

Empire Life is on a mission to offer you the most convenient group benefits in Canada. With Teladoc Medical Experts, we're taking another positive step forward.



**Questions? Call 1 877 419-2378 or visit TeladocHealth.ca.**

<sup>1</sup> Teladoc Medical Experts does not make referrals or appointments for members or arrange or cover the cost of travel, lodging or treatment.

<sup>2</sup> A member is entitled to access the Medical Records eSummary service once per year.

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